

IMAGESOURCE AWARDS CUSTOMER PARTNERS AT NEXUS 2006 CONFERENCE

Olympia, WA – (October, 2006) ImageSource, proudly announced the winners of their Customer Partner Awards at their annual Nexus conference held earlier this month. The seminar that started as a small user's group has grown to be a west coast enterprise content management educational seminar for both ImageSource customers as well as professionals industry-wide. This year's conference marked the most highly attended event to date.

Expanding the footprint of Nexus this year, ImageSource moved the venue to the impressive Greater Tacoma Convention and Trade Center. The one-day event kicked off with a general session addressing industry-specific topics including change management, web and universal content management, keys to successful project implementation and more. The conference continued with educational breakout sessions and vendor exhibition. Several receptions gave participants a chance to talk to others who have realized benefits from implementing ImageSource solutions.

Exhibitors and attendees had the following to say about Nexus 2006:

"ImageSource has depth of experience, extensive technical expertise and they deliver on projects. The informative sessions and interactive discussions at Nexus 2006 shows how committed they are to the individuals working in this industry."

–Mark Seamans, General Manager, Cardiff Liquid Office

"...the event that Image Source put on last week was spectacular! I've been to hundreds of industry events and this one definitely rates in the top two."

– Shon Mueller, Regional Sales Manager Advanced Data Capture, Kofax

"The only difference between the quality of this event and an Oracle event is that there aren't 5000 people here".

– Steve Kissinger, Director of Accounts Payable, DHL

ImageSource presented awards at Nexus 2006 honoring customers whose partnerships have created outstanding value for their organizations by solving critical business needs.

"Congratulations to the recipients of our Customer Partner Awards. They recognize the significant gains achieved through collaboration." states Terry Sutherland, Chief Executive Officer of ImageSource. "We had a number of strong contenders for each award which demonstrates the exceptional business benefits consistently experienced through a partnership with ImageSource."

This year's Customer Partner Award winners include:

Largest Return on Investment

The RAND Corporation was recognized as having the Largest Return on Investment. The solution developed at RAND streamlined their contract approval process by incorporating a unique workflow system that allows staff to collaborate on contracts from a variety of locations. Implementing a secure web-based document management system and electronic approval process makes critical documents available from any site and also provides an automated management review and approval process.

RAND, a nonprofit research organization, expects time savings from business administrators, contract administrators, administrative assistants and auditor requests. RAND also projects storage and distribution cost savings, decreased copying charges, less paper usage, and fewer postage and delivery charges.

Most Innovative Solutions of the Year

ImageSource awarded Washington Employment Security Department with the Most Innovative Solution of the Year. This award recognizes the design and implementation of a document capture and workflow system that automated the UI Benefits of ESD. Part of the workflow design process handles routing of unemployment packages to adjudicators based on a variety of factors including document types, adjudicator skills, and staff availability. Managers at ESD are now able to use workflow to balance individual caseloads and the system allows load balancing between Washington's two telecenters. Imaging has eliminated large volumes of paper and the overwhelming need for storage space.

Customer Partner of the Year

First Interstate Bank received the final award of the evening for Customer Partner of the Year. The ImageSource-FIB partnership enabled the financial institution to re-engineer their Trust Department's forms & data collection process. A new web-based forms library, accessible to 79 branch locations, has replaced a labor intensive, paper-based process that had been prone to error. The new Cardiff Liquid Office forms all have a consistent look and feel. The process also incorporates built in business and routing rules to insure accuracy and efficiencies throughout the form or data collection's lifecycle.

The Liquid Forms phase is just part of a multi-phased ongoing project at First Interstate that is contributing to significant returns on investment including recapturing over 22 full-time employees that can now be redirected to other financial service opportunities.

"ImageSource is very proud of the work that was done at each of the award winning organizations," says Sutherland, "and I would like to take this opportunity to thank not only each of the winners but all of the organizations that have partnered with ImageSource to change and improve vital work processes."