



CITY OF BURIEN GOES LIVE WITH AN IMAGESOURCE ELECTRONIC DOCUMENT MANAGEMENT SOLUTION

(OLYMPIA, WA June 19, 2007) ImageSource, a leading provider of content management solutions and professional services, announces the City of Burien has activated the initial phase of an image and electronic document management initiative.

The City of Burien is transforming their business process by moving to an automated system to capture, store and retrieve documents for their central operations. The solution provides digital imaging for Community Development through Building and Planning Services, Public Works, Parks Department, Administrative Records and Finance.

The state-of-the-art imaging system was initiated by the City with the vision to make records management and retention more efficient, to have quicker access to information and to integrate with other City systems. Burien also wanted to reduce paper and storage space in part because of plans to relocate to a new City Hall building with relatively little space allocated for storage of hard copy files. The solution provided by ImageSource drastically reduces the storage of documents and records and helps improve the accuracy and timeliness of document searches for the City's employees.

In the past the City of Burien was on a completely manual system, relying on paper, word documents and other electronic documents in the Windows environment. The manual system required a multitude of filing cabinets and boxes. Expensive shipping was required to archive information that had to be maintained for records management.

Burien now scans multiple document types received each day to create electronic records. Each document is assigned index values using Kofax® Ascent Capture software. During the capture process index values are validated against the Master Address File within their CityView permit tracking system and their Springbrook accounting system with a database lookup. The purpose of these lookups is to perform quality control on the index values being entered, as well as reduce the number of keystrokes required. Utilizing ImageSource ILINX Release Script, documents seamlessly enter Oracle|Stellent® Image Process Management software, where users can access information and images at their desktop with just a few keystrokes.

"The City of Burien is extremely pleased with the level of commitment we have received from the ImageSource team. It was obvious from the very beginning that they cared about our documents as much as we do. Their consultation, considerable experience and expertise has allowed us to maximize the benefits of our system," Dean Tatham, Project Manager, City of Burien

With the Oracle|Stellent IPM base document archiving solution in place, Burien has laid the groundwork for the routing of documents, for citizen access to public records and for improved historical records as represented by archived documents. As they move forward records management and compliance with Washington State laws regarding retention and destruction of records will continue to be more efficient.

"We have laid a solid foundation that provides immediate value to the City and sets the stage for even more process improvements moving forward. We look forward to our continued partnership with the City of Burien to streamline the processes that will make information even more accessible," Shadrach White, Chief Technology Officer, ImageSource

About ImageSource

ImageSource, Inc. is a leading provider of Enterprise Content Management solutions and integration services. ImageSource prides itself on delivering superior solutions and results to our Customer Partners. Using our Total Lifecycle Solutions© approach we deploy only the very best technology products for our customers. For more information please visit our website at www.imagesourceinc.com.

About City of Burien

Since their incorporation in 1993, Burien, a 100-year-old community with a rich heritage, has been busy defining and redesigning itself as a vibrant King County city. The City of Burien is a friendly community with well-established neighborhoods and a small-town atmosphere... a community with thriving business areas and an attractive and customer-friendly city center.