

IMAGESOURCE CUSTOMER PARTNER AWARDS ANNOUNCED AT NEXUS 2007

Awards recognize Customer Partners' innovative use of ECM technology to solve critical business problems and create outstanding value for their organizations.

Olympia, WA – (October 31, 2007) ImageSource proudly announces the winners of their 2007 Customer Partner Awards. The awards recognize customers that have created exemplary solutions in three categories; Biggest Return on Investment, Best Use of Complementary Technologies, and Most Innovative Solution. Award winners were chosen from a group of nominated solutions and were announced at the ImageSource annual Nexus conference, Tuesday, October 23, 2007, during the off-site evening event at the Experience Music Project.

"The success of ImageSource can be attributed to our ongoing collaborative relationships with customers, and the solutions they embrace," states Terry Sutherland, Chief Executive Officer of ImageSource. "Each of the award winners demonstrated vision and innovation. Congratulations to the recipients of our Customer Partner Awards and to all of our partners who have accomplished their goals through innovative technology."

Expanding the footprint of Nexus again this year, ImageSource moved the venue to the Meydenbauer Center in Bellevue, Washington. The three-day event commenced with a day of specialized training, followed by two days of in-depth educational speakers and networking opportunities for attendees. Participants engaged in technical presentations, educational content, and case study examples to expand their knowledge and understanding of enterprise content management.

"The ImageSource Nexus Conference is extremely worthwhile, informative, and a first class event. I learned something from every session I attended," commented Alison Sonntag, Chief Deputy Clerk, Kitsap County.

This years Customer Partner Awards include:

Biggest Return on Investment: Suzuki

By replacing an outdated document imaging system with Oracle IPM and the ImageSource ILINX products, Suzuki's access to their documents and their ability to distribute information to dealers has changed the way they do business. Huge efficiency gains have been realized with the ability to fax and e-mail through the IPM system directly to their dealers. Suzuki has been able to streamline their processes for warranty claims, credit and debit memos, AR statements, vehicle invoices, parts invoices and more.

They found significant return on their investment through increased staff productivity, reduced paper, faxing and mailing costs, and a reduction in IT resources. Dealer satisfaction has increased due to faster access to documents.

"This award shows the successful partnership that has formed between Suzuki and ImageSource," say Gary Sparr, Systems Services Manager, American Suzuki Motor Corporation. "Prior to partnering with ImageSource, we were struggling to bring our IPM system online and had missed more than one GO-LIVE

date. We met the ImageSource staff at a user group meeting and quickly decided to make them a business partner. Within 3 months of their first on-site visit, they had our system up and in production and the Return on Investment was quick to follow.”

Best Use of Complementary Technology: San Diego Community College District

The San Diego Community College District implemented ECM technologies to create efficiencies in three out of four of their main departments; Records and Admissions, Financial Aid, and Continuing Education. By utilizing Kofax technologies, Legato Application Extender, Cardiff TeleForm and a multitude of Fujitsu scanners, San Diego Community College District has been able to dramatically improve their data integrity and provide quicker admissions registration processes.

Most Innovative Solution: Swedish Medical Center

Swedish Medical Center partnered with ImageSource to implement an enterprise content management system and training solution for the migration to a new Epic Electronic Health Records (EHR) system. Using the ILINX product suite, two innovative solutions were integrated to support the shift to the new system.

With Oracle|Stellent IPM and UCM in place, SMC now has a true infrastructure for content with the ability to manage and share critical information and documents across departments and disparate systems. The innovative deployment of technology has allowed SMC to avoid having critical information hidden in individual data silos created by disparate line of business systems.

“Swedish Medical Center is pleased, honored and humbled to receive this award”, says Nancy Richards, CDIA, CRM, Swedish Medical Center, Clinical Information Systems, Document System Architect.

“Improving patient care is our mission. To that end, we are committed to ongoing partnerships with companies like ImageSource, who’s exceptional service and team approach helped us achieve these results. From the entire Swedish Medical Center team, thank you for acknowledging our success!”

“Swedish Medical Center was awarded, in part, because of the inventive solution created to train employees on our new Electronic Health Records system,” said Annabaker Garber, RN, PhD, Director, CIS Education, Support, and Communications. “ImageSource did a great job assessing our business needs and working with our existing resources. Our collaborative efforts paid off in a system that is flexible and extremely efficient—and a solution that is truly innovative.”

About ImageSource

ImageSource, Inc. is a leading provider of Enterprise Content Management solutions and integration services. ImageSource prides itself on delivering superior solutions and results to our Customer Partners.

Using our Total Lifecycle Solutions approach we deploy only the very best technology products for our customers. For more information please visit our website at www.imagesourceinc.com

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