

**AMERICAN SUZUKI MOTOR CORPORATION PROCESSES COLD REPORTS USING THE ILINX REPORT INJECTION SERVICE**

**Olympia, Washington, April 25, 2008** – American Suzuki Motor Corporation (ASMC) partners with ImageSource to provide an imaging solution for Accounts Payable. Utilizing ILINX technologies, ImageSource developed an innovative solution for the complex COLD reports at Suzuki.

Suzuki's COLD system releases up to 18 different types of reports to their Oracle IPM system. Although the data on the various reports remains consistent, the location of the data does not. Traditionally, a different pre-processor would be required to extract data from each type of report to contribute it to IPM. In Suzuki's case, 18 different pre-processors would have placed an unnecessary burden on their IT staff.

ImageSource answered this common problem for COLD Reports by developing the **ILINX Report Injection Service**. A single customizable tool, it allows Suzuki to effectively handle all 18 reports—and any additional reports they may have in the future. It necessitates monitoring of only one program through a single user interface, rather than multiple applications. Because a developer is not required to configure the ILINX Report Injection Service, Suzuki now has more control over changes and updates.

"ImageSource has experience and technical expertise. They quickly provided a detailed plan for the integration of Oracle IPM, and delivered – big time! Their ILINX technology provided a rock solid solution," said Gary Sparr, IT Systems Service Manager, American Suzuki Motor Corporation.

With improved access to documents and the ability to distribute information to dealers, Suzuki has changed the way they do business. Processes for accessing warranty claims, credit and debit memos, AR statements, vehicle invoices, parts invoices, and more, have been significantly streamlined.

Join us for an **IMAGESOURCE WEBINAR** to view a 20 minute webcast and learn how ImageSource has created an effective way to solve the challenges associated with complex COLD/ERM systems.

**May 23, 2008 | 10 a.m. PST**

**Topic: IMAGESOURCE WEBINAR SERIES | COLD REPORTS/ERM**

**Date: Friday, May 23, 2008**

**Time: 10:00 am, Pacific Daylight Time**

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**To register for this meeting**

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**1. Go to**

<https://imagesourceinc.webex.com/imagesourceinc/j.php?ED=98939432&RG=1>

**2. Register for the meeting.**

**Once the host approves your request, you will receive a confirmation email with instructions for joining the meeting.**

**About ImageSource**

ImageSource, Inc. is a leading provider of Enterprise Content Management solutions and integration services. ImageSource prides itself on delivering superior solutions and results to our Customer Partners. Using our Total Lifecycle Solutions approach we deploy only the very best technology products for our customers. For more information please visit our website at [www.imagesourceinc.com](http://www.imagesourceinc.com)

**About American Suzuki Motor Corporation**

American Suzuki Motor Corporation was founded in 1985 by parent company Suzuki Motor Corporation (SMC) and currently markets its vehicles in the United States through a network of approximately 500 automotive dealerships in 49 states. Based in Hamamatsu, Japan, SMC is a diversified worldwide automobile, motorcycle and outboard motor manufacturer with sales of more than two million new automobiles annually. Founded in 1909 and incorporated in 1920, SMC has operations in 187 countries. For more information, visit [www.suzukiauto.com](http://www.suzukiauto.com).