

**IMAGESOURCE HONORS CUSTOMER PARTNERS FOR ECM
INNOVATION AT THE NEXUS 2008 AWARDS CEREMONY**

Olympia, WA – (November 3, 2008) ImageSource proudly announces the winners of their 2008 Customer Partner Awards. This year's winners – Pierce County, UC Davis, and the City of Kennewick – are outstanding examples of customers that have partnered with ImageSource to replace manual business processes with streamlined solutions and improve access to information. Award winners were chosen from a group of nominees and were formally presented at Nexus 2008 conference, Tuesday, October 14, 2008, during the evening event at the Lucky Strike Lanes in Bellevue.

“This year's winners represent three organizations that have been able to transform their business processes by taking control of their content,” said Terry Butler, Chief Solutions Officer, ImageSource. “By collaborating with the ImageSource team of experts and utilizing ILINX product suites at the core of their solutions, each one of these organizations have been able to overcome critical business obstacles and create substantial value for their organizations. Congratulations to the Nexus 2008 Customer Partner Award winners.”

Nexus, an annual event sponsored by ImageSource, is a three-day conference designed to expand participant's knowledge of Enterprise Content Management (ECM), provide cutting edge industry updates, and offer a platform for networking with other ECM technology users. This year the conference offered pre-conference certification training for the AIIM ECM Practitioner course as well as two days of in-depth educational speakers on technical topics, educational content, and case study examples.

“Nexus was a great conference, and I commend ImageSource and the other sponsors with putting on such a great event,” commented Nexus 2008 attendee Tom Westfall, WSDOT, Vendor Application Support Manager. “Everything was first class and I appreciate the opportunity to meet/network with other document imaging and process management professionals as well as industry service providers. Needless to say, I learned a lot by attending.”

Following is a brief description of this year's Customer Partner Award winners:

Most Innovative Solution: Pierce County Assessor Treasurers Office
Pierce County Assessor Treasurers Office implemented an innovative workflow system that allows packages to be merged together by matching Parcel ID numbers with a configurable set of workflow queues. By leveraging the ImageSource ILINX solutions, thousands of Excise Tax Affidavits have been placed into the workflow system. The packages are now routed the same day, in what would have taken one week with the old, paper-based process.

“By partnering with ImageSource we were able to create a customized workflow that insures all relevant information is available when processing Excise Tax Affidavits regardless of when it was received. This innovative solution has streamlined processing and provides us with the most up-to-date information improving the quality of service to the citizens of Pierce County.” Mike Johnson, Information Officer, Pierce County Assessor Treasurer.

Largest Return on Investment: UC Davis

UC Davis went live with the electronic document management system in June of this year. The initial phase brought content management into the AP Departments of UC Davis campus and UC Davis Medical Center. The ability to process invoices centrally has brought benefits and cost savings to include; improved security, streamlined access to documents, more efficient process, saved space and reduction in labor associated with looking for lost documents.

Best Use of Complementary Technology: The City of Kennewick

The City of Kennewick installed a comprehensive system that provides an enterprise repository for storage and electronic workflow. The solution utilizes ILINX technologies, Cardiff LiquidOffice, Oracle IPM and Kofax Ascent Capture. The system has improved City Council agenda processes and streamlined City payroll processes. This ideal mix of complementary technology has created efficiencies for Kennewick city-wide.

“This award demonstrates how successful a technology initiative can be when you develop a strong partnership,” said Christina Palmer, Assistant Director, Support Services, Kennewick. “Our goal is to create a city-wide system for information management utilizing the complementary technologies now in place. ImageSource has motivated our staff and enabled us to better utilize our resources.”

About ImageSource

ImageSource, Inc. is a leading provider of Enterprise Content Management solutions and integration services. ImageSource prides itself on delivering superior solutions and results to our Customer Partners. Using our Total Lifecycle Solutions approach we deploy only the very best technology products for our customers. For more information please visit our website at www.imagesourceinc.com <<http://www.imagesourceinc.com>