

**MEMBERS OF THE CITY OF REDMOND POLICE DEPARTMENT
AWARDED THE 2008 ALL-STAR TEAM AWARD**

The Police Department Records Division partnered with ImageSource to research, test and implement a pilot program for a state-of-the-art electronic records management system that later will be taken city-wide.

OLYMPIA, WA, April 21, 2009 — ImageSource, a leading provider of content management solutions and professional services, announced today that team members from Customer Partner, City of Redmond Police Department – Records Division, have been awarded the 2008 All-Star Team Award for their innovative efforts in moving the department to an electronic records management system.

The City of Redmond presents the All-Star Team Award annually to recognize a group of individuals that demonstrates honor, service, inclusiveness, excellence, innovation and leadership. The team recognized by this award includes:

Mark Hagree, Commander
Linda Hermanson, Information Services Manager
Keith Laycock, Information Services
Mark Bailey, Information Services
Gary Jenson, Police Technical Systems Coordinator
Darla Shaw, Police Support Services Specialist
Nicole Ridgeway, Police Support Services Specialist
Shawn Fitzpatrick, Police Support Services Supervisor

“We would like to congratulate Redmond Police Department Records Division,” said Terry Sutherland, Chief Executive Officer, ImageSource Inc. “This team has shown consistent dedication to the realization of an electronic records management system that will set the technology stage for the future of the City.”

The award winning implementation began in May 2004, when the City established a team to examine the management of documents around the city with electronic technology that was available. The impetus was an upcoming move to the new city hall and a lack of available storage space for police cases in the records vault.

In 2008 Redmond partnered with ImageSource to achieve specific goals defined by the following objectives:

- Reduce labor needed to file, store, retrieve and manage retention for police case files
- Reduce the number of files stored within the department
- Increase information processing efficiency
- Reduce the time required to access documents
- Allow users to effectively locate police records during the processing of other police work
- Provide an image-enabled integration between Spillman (the electronic case records management system) and the new Oracle repository

“ImageSource’s expertise initiated an innovative solution. Their ILINX products have extended the functionality of our Records Management system,” said Shawn Mary

Fitzpatrick, Support Services Supervisor, Redmond Police Department. "They understood our goals and objectives and really became part of our team."

To read the complete case study on the City of Redmond please go to:

http://www.imagesourceinc.com/wcms/groups/public/documents/case_study/wcmssp_002015.pdf

About ImageSource

ImageSource, Inc. is a leading provider of Enterprise Content Management solutions and integration services. ImageSource prides itself on delivering superior solutions and results to our Customer Partners. Using our Total Lifecycle Solutions approach we deploy only the very best technology products for our customers. For more information please visit our website at www.imagesourceinc.com.

About the City of Redmond

The City of Redmond is located in the scenic Pacific Northwest, just 20 miles northeast of Seattle. The City of Redmond Police Department Records Group is responsible for the standardization, accuracy, security and release of police case reports and records.