

IMAGESOURCE HONORS CUSTOMER PARTNER ECM INNOVATION  
AT THE NEXUS 2009 AWARDS CEREMONY

**Olympia, WA – (November 10, 2009)** ImageSource proudly announces the winners of their 2009 Customer Partner Awards. This year's winners – The City of Richland and Washington State Department of Financial Institutions (DFI) – have utilized the most up-to-date ECM technologies to streamline processes and improve access to information. Award winners were formally presented at the Nexus 2009 conference, Tuesday, November 3, 2009.

“When we choose the winners of the 2009 Customer Partner Awards we looked at each nomination's solution and the efficiencies it delivered,” said Terry Butler, ImageSouce, CSO. “We work diligently to develop tight partnerships with our customers to ensure the success of their ECM investments. The Customer Partner Awards are a testament to these organizations' commitment to innovation and improved business processes.”

Nexus is a three-day conference designed to expand participants' knowledge of Enterprise Content Management (ECM) through world-class speakers, technology experts and networking with peers. The platform provides attendees with information on cutting edge industry updates that lead to enhanced security and compliance, improved efficiencies, and an overall competitive edge. The conference offered two days of in-depth educational speakers on technical topics, educational content, case study examples and post conference training.

“I enjoyed this conference very much, learned so much that directly relates to my job and I earned my AIIM ECM Practitioner certification in post-conference training,” commented Nexus 2009 attendee Catherine Wilson, Enumclaw Insurance Group, Corporate Records Manager. “I am already looking forward to Nexus 10, the networking, roundtable discussions and the latest updates on ECM technology.”

The following is a brief description of this year's Customer Partner Award winners:

**Largest Return on Investment: The City of Richland**

Richland implemented a solution to streamline their agenda process by creating electronic workflows for the multitude of approvers and reviewers. Through automation, Richland has been able to eliminate duplication of documents, significantly reduce physical storage space, reduce time needed to complete agendas, improve storage/retrieval capabilities and reduce staff time spent on ineffective processes. The new technology has improved services to constituents without increasing headcount.

“Technology is rapidly changing how cities in Washington can gain efficiencies, improve processes, network and share information. Our objective is to make Richland a leader in information management,” said Jon Amundson, Assistant City Manager, City of Richland. “We are honored to be recognized by this award which demonstrates the economical benefits this technology can bring to the City and its constituents.”

### **Best Use of Complementary Technology: Washington State Department of Financial Institutions (DFI)**

DFI put a solution in place to automate the routing, monitoring and management of imaged checks and associated supplementary documents received by DFI. The solution addresses all revenue receipt activity from the capture of outgoing DFI invoices, through the receipt of payment, and ending with the submittal of funds to the State Treasury through a Check 21 process. The solution utilizes the right mix of complementary technologies including custom configured ILINX®, Kofax® Capture, Oracle® IPM, Interlink® ePad Signature Pads, and RP Solutions® AR Express®/RD Express™

“This solution assures that all checks and supplemental documents are imaged almost immediately, facilitating the rapid deposit of checks received by DFI.” said Ron Seymour, CIO, Washington State Department of Financial Institutions. “Being recognized at the Nexus conference highlights DFI’s commitment to develop technology that benefits the State of Washington,”

### **About ImageSource**

ImageSource, Inc. is a leading provider of Enterprise Content Management solutions and integration services. ImageSource prides itself on delivering superior solutions and results to our Customer Partners. Using our Total Lifecycle Solutions approach we deploy only the very best technology products for our customers. For more information please visit our website at <http://www.imagesourceinc.com>.