

SaaS solution provides safe, low-maintenance retention process.

SUCCESS STORY / EGOVERNMENT / PROCESS AND CONTENT SECURITY

State Transportation Agency



Strategic Initiative

A state transportation agency was working with a contractor on a large construction project. The agency and the contractor needed a secure, third-party location to store project documents in the event of future litigation. In that occurrence, a representative from each party would need access to the documents for review. When a smart solution was found, it could be leveraged for other departments.

Solution Plan

The agency engaged ImageSource to quickly implement a SaaS document repository leveraging ILINX Content Store. The solution is hosted and managed by ImageSource to provide a secure, third-party location for all applicable project documents. If a litigation arises, document access is provided upon request to designated representatives of each party.

Investment Return

The SaaS repository has become a model within the agency for creating a secure, third-party location for project documents in the event of future litigation. Other departments quickly adopted the same model for their projects. The solution is low cost and low maintenance for the agency, with a subscription-fee model covering the life of the project and easy renewal, if needed.

ILINX CONTENT STORE

An intuitive, web-based repository for content storage, access, and management from any device. Centralized administration for faster deployment and robust content management.

THE ILINX PLATFORM

A foundational process-improvement platform that empowers people and organizations to automate workflow, extract value, and intelligently share content securely and effectively.



Process innovation made easy.

ImageSource makes process innovation easy through advanced solutions built on ILINX, the world's most flexible process-improvement platform, delivered by a team of experts committed to customer-partner success.