

FinTech giant ensures compliance with a high-availability solution.

SUCCESS STORY / FINANCIAL SERVICES / PROCESS SECURITY

Financial Tech Company



Strategic Initiative

At the height of the pandemic, the FinTech company rolled out business continuity solutions to support work-from-home initiatives and maintain compliance. Their in-place solution required additional infrastructure support to run smoothly with 24/7 uptime requirements and remote access for work-from-home employees. Any lapse in service availability equaled a lapse in compliance and heavy penalties.

Solution Plan

The FinTech company partnered with ImageSource to augment their ILINX solution with an active/passive infrastructure and additional servers. The fault-tolerant environment created a failsafe mechanism that turned on automatically if an error occurred in the active processing solution. The added infrastructure negated the risk of minor failures and total shutdowns associated with high-volume transactions.

Investment Return

The additional passive solution went live after hours, allowing the company to maintain business process continuity with no downtime. The solution uses automatic gap coverage to mitigate the risks and errors related to updating or troubleshooting the active solution. The company meets federal compliance standards and avoids costly penalties by ensuring continuous customer service.

PROFESSIONAL SERVICES

Our expert teams use proven methodologies to provide guidance and implementation tailored to your needs that deliver tangible results.

THE ILINX PLATFORM

A foundational process-improvement platform that empowers people and organizations to automate workflow, extract value, and intelligently share content securely and effectively.



Process innovation made easy.

ImageSource makes process innovation easy through advanced solutions built on ILINX, the world's most flexible process-improvement platform, delivered by a team of experts committed to customer-partner success.