

University transforms business operations with enterprise solution.

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Strategic Initiative

When California State University identified simultaneous needs to update both Student Services and Financial Operations information, administrators sought a creative solution to handle both. They needed an electronic workflow to replace the university's paper-based purchasing and invoice processes, and wanted a solution capable of integrating with existing line-of-business applications without straining IT resources.

Solution Plan

Already on board to automate Cal State's student data processes, ImageSource proved that the versatile ILINX solution could meet the university's business needs as well. ILINX Import integrated with Purchasing and Accounts Payable interfaces to capture incoming invoices. Intake triggered an exception-based workflow that flagged errors for review while routing validated documents for quick approval, processing, and payment.

Investment Return

Cal State's enterprise approach made it a trailblazer in higher education content management as one ILINX platform replaced several disjointed systems. The ILINX solution reduced paper invoice handling and process errors and decreased the university's overall payment cycle time. "As we expand technology to multiple departments across campus, we see the value of our solution increase exponentially," says a university senior IT director.

ILINX CAPTURE AND INTELLIGENT WORKFLOW

This foundational workflow automation module lets you capture data quickly and easily from any source and any device. With no page-count licensing, capturing and utilizing data is fast and cost-effective.

ILINX IMPORT

Import files from multiple sources into your workflow; highly flexible configurations automate capturing metadata and improve image quality.



Process innovation made easy.

ImageSource makes process innovation easy through advanced solutions built on ILINX, the world's most flexible process-improvement platform, delivered by a team of experts committed to customer-partner success.