

Tribal Nation sees rapid results with innovative COVID response.

SUCCESS STORY / TRIBAL NATIONS / TRANSACTION MANAGEMENT

Washington State Tribal Nation



Strategic Initiative

Faced with an urgent need to manage resources and services related to the COVID-19 pandemic, a Washington state Tribal Nation required a remotely-deployed process solution to automate COVID test schedules, document results, and later schedule vaccinations for members, employees, and neighbors. The Nation also needed to share information with State and Federal health agencies. Ease-of-use was a top priority.

Solution Plan

ImageSource leveraged the ILINX process-improvement platform to fast-track the design and implementation of an eForms solution that supported test scheduling. ILINX Capture and workflows communicated results and digitally shared information with other agencies. The solution went from prototype to live on the Nation's website within a week and was later expanded to facilitate vaccination scheduling.

Investment Return

COVID test scheduling and follow-up communication were quickly automated through a solution that secured personal health information while facilitating communication with members and external agencies. The automated system builds on the Nation's earlier investment in the ILINX platform to prevent spending on emergency or short-term needs. Tribal members, staff, and neighbors all benefit from the rapid response.

ILINX EFORMS

Create and use electronic forms on a website or within business applications — accessible from any device for input, routing, workflow of data to your business systems.

ILINX CAPTURE

This foundational workflow-automation module lets you capture data quickly and easily from any source and any device. With no page-count licensing, capturing and utilizing data is fast and cost effective.



Process innovation made easy.

ImageSource makes process innovation easy through advanced solutions built on ILINX, the world's most flexible process-improvement platform, delivered by a team of experts committed to customer-partner success.