

Dealer services provider eliminates process roadblocks with ILINX.

SUCCESS STORY / MANUFACTURING / PROCESS AND CONTENT SECURITY

Auto Dealer Services Company



Strategic Initiative

An auto dealer services company provides infrastructure support for automobile transactions across multiple states with different DMV requirements. The company's custom-built legacy system needed to be replaced with a modern solution to leverage low-code initiatives, comply with state regulations, and better integrate with other line-of-business applications.

Solution Plan

The company partnered with ImageSource to modernize its vehicle registration and audit transactions processes. The ILINX platform replaced the previous hard-to-support custom application with one that connects to DMV's via secure APIs. The solution automated reviews and reduced keystroke errors – enabling staff to focus on tasks requiring their business expertise.

Investment Return

The ILINX solution enables the dealer services firm to decrease auto-transaction processing times and ensure compliance with each state's unique DMV regulations. The solution also frees IT staff from the burden of supporting the old custom system, enabling the company to focus on other high-priority initiatives to support its auto dealership customers better.

ILINX CAPTURE AND INTELLIGENT WORKFLOW

This foundational workflow automation module lets you capture data quickly and easily from any source and any device. With no page-count licensing, capturing and utilizing data is fast and cost-effective.

ILINX INTEGRATE

Simplify and streamline the sharing of information between legacy and line-of-business systems.



Process innovation made easy.

ImageSource makes process innovation easy through advanced solutions built on ILINX, the world's most flexible process-improvement platform, delivered by a team of experts committed to customer-partner success.