

## Servicing records requests shouldn't be hard or risky.

Demand has never been greater when it comes public information. As expectations rise in a 24x7, self-service, online world, your organization is faced with a difficult proposition: meet the challenge or face the consequence of complaints –or even litigation. Turn your public records requests into a modern, interactive experience with ILINX Records Director.



### Protect data with confidence

Eliminate worries about potential privacy breaches. Records Director's content aware abilities enable comprehensive protection of sensitive information both inside and outside your organization. No loopholes = no breaches.

### No IT required

Put a solution in place without days or weeks of IT support. ILINX Records Director deploys in minutes with simple integration into your existing website; no coding or IT required.

### Eliminate duplicate work

ILINX Records Director keeps a full audit list of previous requests and fulfilled records – saving your team the time it takes to process the same information over and over.

### Technical Highlights

1. Self-service portal for tracking and delivery
2. Compatible with existing systems
3. Full process audit from start to finish
4. Customizable user interface
5. Easily integrates into your website with minimal effort

### Public Records Requests

Rely on assistive automation to respond within mandated time frames.

### Police and Court Records Requests

Assemble court and case records. Review and redact sensitive data following FOIA guidelines.

### Education Records Requests

Collect and deliver education records while protecting student information to FERPA standards.

### Process innovation made easy.

ImageSource makes process innovation easy through advanced solutions built on ILINX, the world's most flexible process-improvement platform, delivered by a team of experts committed to customer-partner success.