The Easy Button for capturing complex data.

The ability to easily and reliably capture complex data is critical, yet few organizations are equipped to do it successfully. Whether it is information trapped within audio or video, or buried in complex tabular data, you need the ability to parse and interpret it within a business process. Turn a set of tasks that can take hours into an automated, assured process with ILINX Cognitive Services.

Eliminate time-intensive manual reviews

Eliminate the time it takes staff to review long conversations and verify that the correct language and response were recorded. ILINX Cognitive Services finds the exact phrasing you need and can easily verify it in seconds.

Transform complex agreements

ILINX Cognitive Services uses advanced computer vision and assistive automation to reduce work that traditionally took days to mere hours. It sifts through lengthy agreements to find the exact terms within paragraphs or tables, then translates that into useable information.

Protect sensitive recorded data

Many recorded transactions include sensitive data that must be locked down to remain compliant. Finding and protecting this information in audio files is complex. ILINX Cognitive Services can locate and execute audio redactions automatically so you and your clients have peace of mind.

Technical Highlights

1. Generate synchronized audio transcription for quick review
2. Automate audio bookmarks
3. Locate and transform complex table data
4. Snip, extract, compress or redact key information
5. Capture sentiment for managing quality engagements

Insurance Voice Enrollment

Conduct enrollment without requiring a signed document.

Benefits Attestation & Claim Processing

Complete compliant benefits enrollment over the phone while advancing claims processing workflows.

Payer-Proiver Contract Transformation

Convert service payment information within agreements into structured data.

Process innovation made easy.

ImageSource makes process innovation easy through advanced solutions built on ILINX, the world's most flexible process-improvement platform, delivered by a team of experts committed to customer-partner success.

IMAGESOURCE

info@imagesourceinc.com
360-943-9273