

Your operational tasks transformed into self-service.

Everyone expects 24x7 engagement without making a call or going into an office. Organizations and departments everywhere need an easy, protected, and traceable way to initiate and interact with business processes, share information, and track engagement. ILINX Engage is the answer.



Process initiation by anyone, anywhere

Forms to be downloaded, completed, and emailed or faxed are a barrier. ILINX Engage supports customer-initiated processes like onboarding information via e-forms and web-based submission. Every task is tracked and transparent to internal and external participants.

Share information without the risks

Publishing documents as static links creates risk and disregards other important information stored in calendars, lists, live chat, charts, and even user-generated content. ILINX Engage enables you to publish and control access inside and outside your organization easily.

Customization without the complexity

Your needs are unique and “out of the box” or “one size fits all” doesn’t match your requirements. ILINX Engage uses simple drag-drop actions enabling you to select what information or activities to display and where you want to display them. ILINX Engage configures without coding.

Technical Highlights

1. Publish first or third-party information and track access
2. Track tasks and use built-in workflow
3. Collect information via eForms and uploaded documents
4. Display information and status as charts and graphs
5. Interact via chat for real-time engagement

Vendor Payment and Coordination

Interact with vendors and align accounting with stakeholder acceptance by integrating payment processing to contract terms and conditions.

Licensing and Permitting

Enable applications, data collection, and self-service tracking of licensing and permitting processes.

Requisitions and Approvals

Enable self-service for submission, tracking, and the approval process.

Process innovation made easy.

ImageSource makes process innovation easy through advanced solutions built on ILINX, the world’s most flexible process-improvement platform, delivered by a team of experts committed to customer-partner success.